

Complaints about councillors

Every Parish Council must have a Code of Conduct for their Councillors to follow. All Malpas Parish Councillors must follow this. Complaints about the conduct of a Parish Councillors are dealt with by Cheshire West and Chester Council.

How to complain about a councillor

If you want to complain about the conduct of a Malpas Parish Councillor, you must submit your complaint to the Cheshire West and Chester Councils Monitoring Officer.

You may make your complaint using the Code of Conduct Complaint Form. Alternatively, you may contact us by email or post, setting out details of your complaint and providing any evidence you have to support it.

If you have any queries about the process, please contact the Monitoring Officer before submitting a complaint.

- Code of Conduct complaint form (PDF, 166KB)
- Complaint guidance note (PDF, 173KB)
- Arrangements for dealing with complaints (PDF, 144KB)
- Complaints assessment criteria (PDF, 210KB)
- Email: cwacmonitoringofficer@cheshirewestandchester.gov.uk
- By post: Monitoring Officer, Cheshire West and Chester Council, 4 Civic Way, Ellesmere
Port, CH65 0BE

<https://www.cheshirewestandchester.gov.uk/documents/contact-us/complaints-about-councillors/code-of-conduct-complaint-form-2017.pdf>