

Cheshire West & Chester Council

# Ideas for changing how we deal with waste

What do you think?



Cheshire West  
and Chester



**easy  
read**

Easy Read version of 'Don't let your future go to waste' Consultation on the Waste Strategy.

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# Introduction



Cheshire West and Chester Council is thinking about changing some of the ways we **deal with waste**.



**Dealing with waste** includes:

- collecting waste from people's homes



- recycling - this is where waste is turned into something that can be used again



- collecting food waste



- collecting garden waste.



Before we make any decisions, we want you to have a say about our ideas for change.



Please tell us what you think by answering the questions.



We need your answers by Thursday, 18 March 2021.

# Dealing with waste



## Household waste

All recycling and food waste is collected every week.



Black and green bins are collected every 2 weeks.



Collecting household waste costs us about £13 million a year.



## Recycling centres

People can take their waste to these centres for recycling.



We have 7 recycling centres. 3 are open 7 days a week. They are in:

- Chester
- Ellesmere Port
- Winsford.



4 are open 5 days a week. They are in:

- Frodsham
- Neston
- Northwich
- Tattenhall.



The recycling centres cost about £2.5 million a year.



We sell the waste that we are given to recycle.



We use this money to help with the costs of collecting and dealing with waste.



## **Bulky waste**

We will come and collect large items from your home. If we can, we will repair these, so they can be used again.

You have to pay for this service.



## Waste that is put in the black bins

We take all the metal out of the waste and then send it to a place to be burnt and turned into energy.



This means that very little goes to **landfill**.

**Landfill** is where waste is put into a big hole in the ground.



This service costs over £7 million a year, but it is going up.



It is going up because we are all creating more waste.



# Challenges



## Recycling

Only about half of our waste is recycled.



This means that we are having to pay to get rid of the other half of our waste.



Most of the waste people put into black bins could have been recycled.



We could save money if people put more of their waste into recycling.



## Collecting people's waste

There are many more homes in Cheshire West and Chester.



The collection service has to collect from many more places.



Less than half of black bins are full on collection day.



Many people don't fill their bins after 2 weeks.



Many bin lorries are getting old. We have to buy new ones.



## Food waste

Today, about a third of all the food produced in the world goes to waste.



This means that many people go hungry.



It is also bad for the **environment**.

The **environment** is the world around you. It includes all living things like people, plants and animals.



People are putting too much food waste into their black bins.



You can put your food waste into any type of plastic bag, newspaper or bin liner and we will collect it and recycle it.



We need more people to:

- only buy the food they need
- put their food waste out for collection, instead of putting it into the black bin.



## Green bins

Green bins are for waste from your garden.



We are thinking of asking people to pay to have their green bins emptied.



You will still be able to take your garden waste to a recycling centre for free.

# Our ideas



These are our ideas for change. We want to know what you think about these ideas.



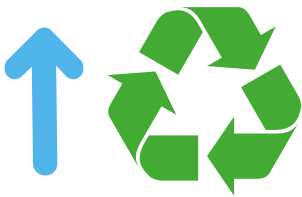
## Priorities

**Priorities** are the main things that we want to do.



We think our priorities should be:

- Reducing the amount that people waste.



- Increasing the amount that people recycle.



- A collection service that works well and doesn't cost too much.



**Question 1:** Do you agree or disagree with these priorities?

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly disagree
- Don't know

## Reducing the amount that people waste



We want to:

- tell people how they can reduce the amount they waste



- stop people using plastic that can only be used once.

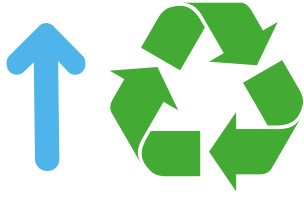


**Question 2:** Do you agree or disagree with these ideas?

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly disagree
- Don't know

## Increase the amount that people recycle

We want to increase the amount that people recycle by:



- telling people:
  - why recycling is important
  - what can be recycled
  - what happens to the environment with the waste that is not recycled
  - the cost of dealing with waste that is not recycled
- making changes to the way we collect waste so it is easier for people to recycle





- making it easier for people to recycle their rubbish when they are out and about



**Question 3:** Do you agree with our ideas to increase the amount that people recycle?

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly disagree
- Don't know

# A collection service that works well and doesn't cost too much



Our ideas are:

- To make as much money as we can from the waste that we are given to recycle.



- If we change the way we collect waste from people's homes, we will do it in a way that costs as little as possible.



- We will look at how people use bins and see if it is still the best way to deal with waste.



- We will carry on making sure we send as little waste as possible to landfill.



- We will carry on converting food waste into stuff that is good for farmers and making electricity.



- We will look at using litter bins that squeeze waste so that it takes up less room.



- We will look at charging to collect certain types of waste - like waste from building repairs.



- We will look at charging for emptying the green bins, for garden waste.



- We will look to see if there should be any changes to the recycling centres.



- We will look at how businesses can get rid of their waste.



**Question 4:** Do you agree or disagree with these ideas?

- Strongly agree
- Agree
- Neither agree or disagree
- Disagree
- Strongly disagree
- Don't know



**Question 5:** Are there any other actions you think the Council should consider to help deliver the three priorities?



## Current Recycling Service

Please answer this question to help to understand why it is hard for people to recycle.

**Question 6:** What is stopping you from putting waste into the recycling bin?



I don't produce enough recycling to put boxes out weekly



I am not sure which materials are and aren't accepted. It is too confusing



I don't have the space to store the recycling boxes



I didn't know it was a weekly collection



I don't have time



I have difficulty carrying the recycling boxes



I don't see the benefits of recycling



I prefer to take my recycling to a recycling centre



I don't have enough recycling boxes



Other - please say:

**Question 7:** What is stopping you from using the food waste recycling service?

*Tick the top 3 that apply*



I don't have time



I don't produce food waste



I don't have space



I **compost** food waste myself. **Compost** is when you convert food waste into something that is good to put on the garden.



Can't get hold of plastic bags, newspapers or bin liners easily





I don't like the thoughts of recycling food waste



Nothing is stopping me - I'm happy with the service



Other - please say:



## Collecting from people's homes

We have been looking at different options for changing the way we collect waste from people's homes.



We have been thinking about:

- how the service effects local people
- how easy services are to use
- how much the service costs
- the effect on the environment
- how things may change in the future.



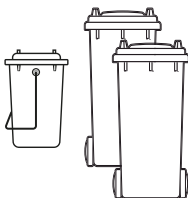
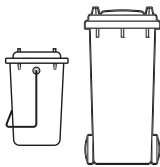
We have 2 options:



### Option A

- We empty your main rubbish bin every 2 weeks
- You can have 2 recycling bins and we empty these every 2 weeks
- The bin for garden waste is emptied every 2 weeks
- Food waste is collected every week using a **caddy**. A **caddy** is a special bin for food waste.

We would empty your bins like this:



- **Week 1:** Food waste and the main rubbish bin
- **Week 2:** Food waste and 1 of the 2 recycling bins

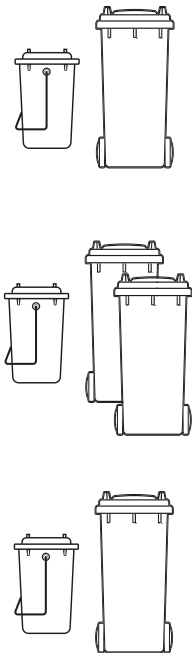
Option A will require more vehicles, causing more pollution, and will cost the Council more money.



## Option B

- We empty your main rubbish bin every 3 weeks
- We empty your 2 recycling bins every 3 weeks
- The bin for garden waste is emptied every 3 weeks
- Food waste collected every week using a caddy.

We would empty your bins like this:



- **Week 1:** Food waste and the main rubbish bin
- **Week 2:** Food waste and 1 of the 2 recycling bins
- **Week 3:** Food waste and the other recycling bin

Option B will use less vehicles, reduce pollution, and cost the Council less money.

Option B would help us to recycle more waste than Option A.





**Question 8:** Which option do you prefer?

- Option A
- Option B
- I don't mind
- I don't know



**Question 9:** Why did you choose that option?

**Question 10:** We need to change how we collect garden waste. Which of these options should we look at?



Stop collecting garden waste



Charging to collect garden waste. This might be about £40 to £70 a year for each green bin



Stop collecting garden waste in the winter, say from September to April



**Question 11:** If we started to charge to collect your garden waste (green bin) what would you do? *Please tick up to 2 likely options*



I would convert my garden waste to compost myself at home.



I would take the waste to a recycling centre.



I would pay for someone to take it away.



I would share a bin with a neighbour. We would share the cost.



I would put the garden waste in the black bin.



I don't have any garden waste.

Don't know.

Other - please say:





These are some ideas which might help people to recycle their litter when they are out and about.

**Question 12:** How should the Council help people to recycle when they are away from home? *Tick all that apply*



Telling people more about recycling away from home



Support local communities to reduce waste and recycle more by working with businesses, schools and community groups



Making people pay a fine for dropping litter



Other - please say:







We want to help people understand how to reduce the amount that they throw away.

**Question 13:** How would you like to get information about waste and recycling?

- By email newsletters
- By adverts on websites and social media, like Facebook and Twitter
- By adverts in newspapers
- Leaflets posted through my door
- Adverts on the radio
- Stickers on my bins
- Speaking to people face to face
- Other - please say:



**Question 14:** Is there anything else we should think about?

# About you



It is up to you if you answer the questions in this section.



You don't have to answer these if you don't want to.



If you do answer these questions the information will not be given to anyone. No one will know who you are or where you are from.



**Question 15: Are you...**  
*Please tick all that apply.*

- Living in Cheshire West and Chester
- A local business
- A worker at Cheshire West and Chester Council
- A Cheshire West and Chester Councillor
- A town or parish councillor
- Answering these questions for a community group or organisation
- Part of a group who help recycling or the environment
- Other - please say:



**Question 16:** If you are answering these questions for a community group or organisation, please tell us which one in this box.



If you are answering these questions for a community group or organisation you do not have to complete the rest of this section. Skip to page 42.



**Question 17:** How many people, including you, live in your household?

- 1
- 2
- 3-4
- 5-6
- 7-8
- 9 or more



**Question 18: Are you...?**

Male

Female

Prefer not to say

Other - please say:



**Question 19:** How old are you?  
*If you are under 16 you will need permission from a parent, guardian or teacher to fill this form out.*

- Under 16
- 16 - 25
- 26 - 34
- 35 - 44
- 45 - 54
- 55 - 64
- 65 - 74
- 75 - 84
- 85+

If you are under 16 please provide the name and email address of your parent, guardian or teacher below.

Name:

Email:



**Question 20:** What type of house do you live in?

- Detached house or bungalow
- Semi-detached house or bungalow
- Terraced house
- Flat, apartment or maisonette
- Caravan or mobile home
- Other - please say:



**Question 21:** What is your postcode?



Your postcode will only be used to look at where the answers have come from.





**Question 22:** Do you have a long term illness, health issue or disability that stops you doing some day to day things?

- Yes
- No
- Prefer not to say



**Question 23:** If you answered 'yes' please say which of these applies to you? *Please select all that apply.*

- Physical impairment that means you can't move around so well
- Problem with eyesight
- Problem with hearing
- Learning disability or difficulty
- Mental health issue
- Long standing illness or health condition
- Other - please say:

# Thank you



Thank you for your answers. Please now send them back to us by:



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CH65 0BE**



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## For more information

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