



Malpas Surgery



We are continuing to operate the practice as we have done for the past few weeks. The front entrance door and disabled access doors are closed.

If you are unwell contact us by telephone.

PLEASE DO NOT COME TO THE SURGERY.

A member of the clinical team will phone you back and, wherever possible, deal with you over the telephone.

We will make arrangements for you if you need to be seen.

Staff and Clinicians are wearing protective clothing and a face mask, this is to help prevent the spread of the viral infection and protect patients and staff.

Continue to order your medication in the usual way, giving the required 5 days' notice.

If a family member, friend, neighbour or volunteer is collecting your prescription they will need to provide us with your full name, address and number of items collecting.

Please arrange payment for your items prior to collection or give information about your payment exemption if you are under 60 years of age.

- *If you have symptoms associated with coronavirus including a new continuous cough and a high temperature, you are advised to stay at home for 7 days.*
- *If your symptoms are serious, or get worse, contact NHS 111 or the practice.*
- *Follow NHS111 guidelines at www.nhs.uk/coronavirus*

PLEASE STAY AT HOME TO STOP CORONAVIRUS SPREADING

KEEP YOUR CHILDREN AT HOME

Malpas Surgery Telephone: 01948 860205

Open: Mon-Fri 8:00am to 6:30pm.

Dispensary Opening Hours: 8:00am to 1:00pm and 3:00pm to 6:30pm.

Out of hours: 6:30pm to 8:00am and weekends Call NHS (111)

See <http://www.malpassurgery.uk/> for more detail